



MUNDI TOURS – REX Cars

Conditions and Terms for Clients

Important information regarding your rental in REX by Mundi Tours

Munditours has listed some important information before renting your car to fully enjoy your vacation in Cuba

↑ General issues

- REX rents the vehicle to the customers and co-drivers (hereafter called "the renter") in accordance with the Rental Agreement terms and conditions, which have been accepted by the renter upon signature.
- The rental period is calculated in days and hours and this contract may not exceed a period of 30 days. Hereafter the contract must be renewed.
- The vehicle must be returned at the agreed date, time and place. Alterations may result in changes the rental charges.
- Renter must inform REX if he is unable to return the vehicle at the agreed time and place. REX is entitled to demand full compensation for any loss or expense, cause by failure to do so.
- REX has taken every precaution to avoid faults in the vehicle. REX can not be held responsible for any fault that should occur or show up, nor for any consequences resulting from them.
- REX can not be held responsible for lost or forgotten objects, which are left, stored in or stolen from the vehicle.
- The renter shall not make any changes in the structure, form or decoration to the interior or exterior of the vehicle. Maintenance and repair of the vehicle must only be done by REX, or by a workshop/garage authorized by REX to do so.
- REX is the owner of the vehicle, and the renter must return it upon demand.

↑ Insurance, accidents & others

For an additional daily charge REX offers a SUPER CDW coverage that reduces or eliminates the customers self risk in case of an accident. Customer have to accept this coverage for renting the car.

Super CDW

The Super CDW is an special package REX offers to eliminate the self risk to 0 CUC, according to rental terms written on the rental agreement. If any violation of rental terms occurs, the customer will pay the full damage amount.

Conditions:

The renter will pay the full damage amount if the car is used:

- To transport persons or goods in a lucrative way.
 - To tow or move another vehicle or trailer without the acceptance of REX.
 - To participate in any motor sport or in a racing manner.
 - By anyone not listed as driver or co-driver on the contract.
 - To transport flammable materials or explosive.
 - For criminal purposes.
 - Under the influence of alcohol, narcotics, medicine, etc.
- Renter must pay to REX:
 - Rental charges shown in the Rental Agreement.
 - For the damages caused due to the use of incorrect fuel.
 - All extra charges including Super CDW, fuel, delivery and collection fees, penalties, etc.
 - Any cost including full value of the vehicle and other damages incurred under the effects of alcohol, narcotics, medicine, etc.
 - A penalty of 50.00 CUC if the customer loses his copy of the rental agreement or returns the car in bad cleaning conditions.
 - All traffic fines written by the police in his copy of the contract.
 - The cost of damaged tires and wheels.
 - Assistance costs in case of customer responsibility.
 - In case of accident or theft, the renter must:
 - Immediately notify the police.
 - Fill in a complete damage report and notify REX.
 - Make provisions for safeguarding the vehicle for further damage.
 - When driving with a REX chauffeur, renter is not responsible for accidents or damages to the car, and terms about Super CDW does not apply.





Pick up your car



REX requires that each customer and additional driver meet the REX rental qualifications. REX requires that the renter meet the minimum age and provide:

- Reservation number confirmed by REX.
- Passport
- Valid driver license for renter & each additional driver.
- Valid credit card.

Cancellations



REX will not charge the customer a fee for canceling the reservation, but REX appreciates if you contact our reservations department on reservas@rex.cu

Fuel



The customer will receive the car with a full tank that will be charged at the beginning of the rental. The amount will depend of tank capacity regarding car model. All REX cars are using "super especial gasoline" except hyundai TQ which uses diesel.

Additional driver



All co-drivers have to be written in the contract with a valid driver license, passport number when the car is checked out. Otherwise, the insurance, CDW will not cover for any damage made by the driver even though he/she be able to show a valid driver license.

Each additional co-driver will be charged 10 CUC on the contract. REX will maximum accept 2 co-drivers per contract.

Co-Drivers are not authorized to :

- Return the car at end of the rental.
- Receive refunds.

Extra equipment



REX offers child seats to the customers. To guarantee that a child seat is available at the check out station, this has to be requested when the reservation is made.

Contact our reservation department on phone (+537) 204 87300 or e-mail sales@munditours.com

Insurance



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Super CDW

The Super CDW is an special package REX offers to eliminate the self risk to 0 CUC, according to rental terms written on the rental agreement. More information is written in rental conditions.

Driver license



The renter has to present REX a valid driver license (minimum one year experience) and the license must be valid at the time of rental and remain valid throughout the rental period. If the driver license from its original country is not written in Spanish or English, a international driver license have to be shown.

Airport fee



REX charges 20 CUC Airport fee in rentals starting in REX Airport offices.

Minimum age



REX request a minimum age for the renter;

- Group B, C, D, E, F, G, H - 21 years old
- Grupo I - 30 years old (Audi A4 cabriolet).

Returning of the vehicle



- The customer has to return the car according to the agreed date, time and station.
- The car has to be returned in the same conditions as when the car was rented.
- If car is returned with damages REX will charge the customer according to the insurance police and rental conditions
- REX could charge a fee for returning the car in other offices than Habana ones.

Traffic Violations



Parking tickets and any traffic violations are the responsibility of the renter. REX will charge these tickets to the rental agreement according to the Cuban law.





48	77 14 54	1	Pinar del Río REX Pinar del Río
7	683 03 02	2	Havana City REX Boyeros
7	642 60 74	3	REX International Airport José Martí, Term.3
7	649 03 06	4	REX International Airport José Martí, Term.2
7	273 91 66	5	REX Siboney. Main Office
7	202 76 84	6	REX Melia Havana, Miramar
7	209 22 07	7	REX 5ta y 92, Miramar
7	835 68 30	8	REX Malecón. Commercial Office
7	862 63 43	9	REX Cruise Terminal
45	66 77 39	10	Varadero REX Iberostar Varadero
45	66 75 39	11	REX Varadero Airport
45	66 21 21	12	REX Varadero Downtown
43	55 22 44	13	Cienfuegos REX Cienfuegos
42	22 22 44	14	Villa Clara REX Santa Clara
33	30 22 44	15	Ciego de Ávila REX Cayo Coco
33	21 34 56	16	REX Ciego de Ávila
32	26 24 44	17	Camaguey REX Camagüey
24	46 46 44	18	Holguín REX Holguín Airport
24	48 25 10	19	REX Holguín Downtown
24	43 04 76	20	REX Guardalavaca
22	68 64 45	21	Santiago de Cuba REX Santiago de Cuba Downtown
22	68 64 44	22	REX Santiago de Cuba Airport

